

Setup instructions for Mobile Banking with Community Bank

Community Bank's *Lake Street Mobile* allows for two types of mobile banking: browser/app based, and via SMS text messaging.

Activating *Lake Street Mobile* is a simple process:

- 1) Enroll in *Lake Street Mobile* through your online banking session at www.cbopr.com.
- 2) Access *Lake Street Mobile* via your phone.
- 3) Start using *Lake Street Mobile*!

Enroll in Lake Street Mobile

First, log in to Lake Street Online on your PC.

Choose the 'Options' tab.

Choose the 'Web Mobile Settings' subtab.

Your screen should look like this:

The screenshot shows the Community Bank of Oak Park River Forest online banking interface. At the top right, there are links for 'Secure Messaging', 'Policies', and 'Log Out'. The main navigation bar includes 'Main', 'Pay Bills', 'Statements', 'Options', 'Personal', 'Account', 'Display', 'Alerts', 'ATM/Debit Card', and '»Mobile Settings'. Below this, there are sub-tabs for '»Web Mobile Settings' and 'Text Mobile Settings'. The 'Mobile Web Settings' section contains the following options:

- Enable web access for your mobile device**
- Receive Text Message Alerts**: A dropdown menu set to 'No' with a note: "** Standard wireless carrier charges apply **".
- Mobile Phone Number**: Three input fields for entering the phone number.
- Select your wireless provider**: A dropdown menu set to 'Sprint PCS'. A note below reads: "NOTE: if you are a Cingular user that merged into AT&T, please select Cingular as your carrier."
- Select the accounts you want to access from your mobile device**: A checkbox for 'NOW EMP 0001' is checked.

At the bottom right of the settings section, there are 'Submit' and 'Cancel' buttons.

1. Using the screen above as a reference:

- a. Ensure the checkbox is checked for 'Enable web access for your mobile device'.
- b. Change the 'Text Alerts' drop box to 'Yes'.
- c. Enter your cell phone number.
- d. Choose your wireless provider.
- e. Choose the accounts you'd like to see on your mobile device.
- f. Click on 'Submit'.

Your screen should now look like this:

The screenshot shows the Community Bank of Oak Park River Forest mobile web settings page. The navigation bar includes 'Main', 'Pay Bills', 'Statements', and 'Options'. Under 'Options', there are sub-tabs for 'Personal', 'Account', 'Display', 'Alerts', and 'ATM/Debit Card'. The 'Mobile Settings' sub-tab is active, showing 'Web Mobile Settings' and 'Text Mobile Settings'. The 'Mobile Web Settings' section includes: Mobile Phone Number: (708) 555-1212; Receive Text Message Alerts: Yes; Mobile Web Address: www.lakestreetmobile.com. A note states: 'You have elected to view the following accounts through your mobile device through your provider, Verizon. NOW EMP 0001 | MM PERS 0002'. At the bottom right are 'Confirm', 'Edit', and 'Cancel' buttons.

Click 'Confirm', and you will be sent a text message from #89549. Reply 'yes' to the text, and you have completed the mobile banking enrollment process.

Configure text message settings

While still within your online banking session, click on the 'Text Mobile Settings' subtab.

The screenshot shows the 'Mobile Text Settings' page. It includes a checkbox for 'Enable text access for your mobile device' which is checked. The 'Mobile Phone Number' field contains '708 660 1000'. The 'Select Your Wireless Provider' dropdown is set to 'Verizon'. Below, there is a table for selecting accounts for text access:

Account Name	Mobile Short Name
<input checked="" type="checkbox"/> Joint account	Joint
<input checked="" type="checkbox"/> Fun account	Fun
<input checked="" type="checkbox"/> NN Account	NN
<input checked="" type="checkbox"/> Overdraft	OD

Annotations with arrows point to the 'Enable text access' checkbox, the phone number field, the provider dropdown, and the account selection table.

- Ensure that you select 'Enable text access for your mobile device'.
- Verify your mobile phone number and wireless provider.
- Select the accounts that you wish to see via text message, and give them a mobile short name.
- Click on 'Submit'.
- The system will send a text message from #89549 to your phone. Please reply with 'yes' and you have completed the text message enrollment process.

**After establishing your mobile banking settings, you will be prompted to accept the mobile banking agreement. Please read the agreement and check the box next to ‘I accept these full terms and conditions’.*

When text messaging is enabled, sending a text command to #89549 from your registered phone will allow you to receive account information. Simply send a text message with any of the following commands:

Text Commands

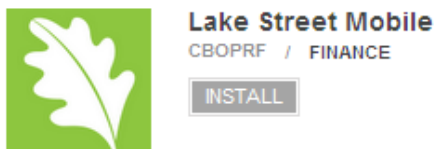
Bal=All Acct Bal
Bal Acct Name=Single Acct Bal
Hist=All Accts Recent Activity
Hist Acct Name=Single Acct Activity
Help=Commands
Stop=Cancel

Access Lake Street Mobile on your smartphone

For iPhone® users, download the app from the App StoreSM—just search using the phrase “*Lake Street Mobile*”.



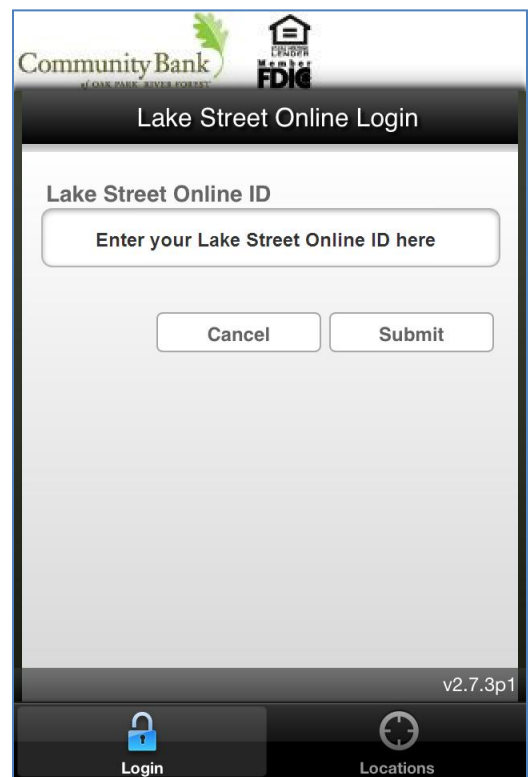
Android™ users can download the app from Google Play – just search using the phrase “*Lake Street Mobile*”.



Or, if you are using another smartphone, you can simply access *Lake Street Mobile* at www.lakestreetmobile.com.

*****Your login ID and password for mobile banking are the same as the login ID and password you use for online banking. You do not need a different login ID and password to access mobile banking.*****

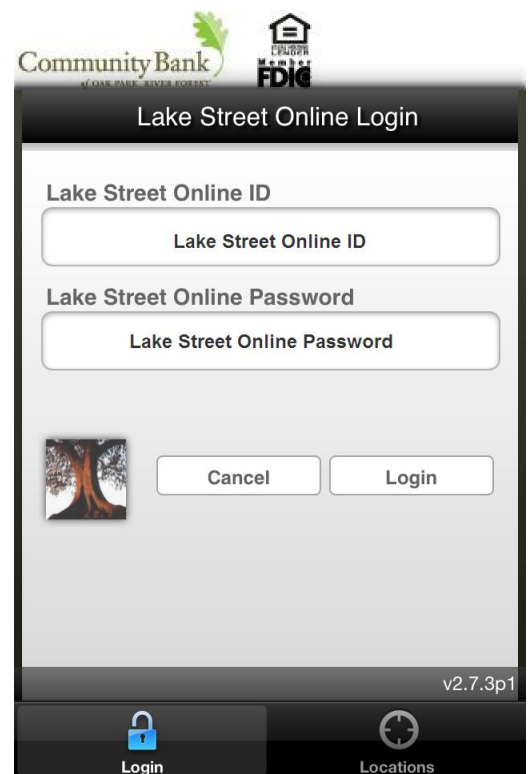
Enter your Lake Street Online ID and click 'Submit'



Next, enter your Password and click "Login".

Your watermark image will appear as well.

You may be prompted for security questions, which are also the same as your security questions for online banking. Answer all questions asked and click 'Login'.



Congratulations! You have successfully logged in to *Lake Street Mobile!*